

# Social Distancing and COVID-19 Safety

Firstly, we hope that you have all been keeping safe and well. Here at Lower Barns, we have been working very hard behind the scenes to put the right safety measures in place in order to welcome you back to Cornwall.

Here is some information about what we've doing to make that possible:

## Our accommodation

1. Nook and Cranny are separate self-contained apartments with their own walled gardens. We serve breakfast to your rooms.
2. The Hideaway B&B room is set away from the house and has its own private garden with Gypsy Caravan where we serve you breakfast.
3. The Hayloft family apartment has its own private entrance. Lawn-side and Garden suite use the same main entrance to Lower Barn. We serve Breakfast to these 3 rooms within main house with individual spaced tables for your breakfast.

## Safety Measures:

- Hand sanitiser is situated around Lower Barn, but we would appreciate you bringing your own small bottle of hand sanitiser, to carry at all times.
- We will be asking guests to wash their hands after touching any communal services such as gates, door handles etc.
- We will be asking guests to adopt the rules of social distancing, keeping 2 metres away from everyone outside their household.
- We will not be cleaning your rooms while you are staying at Lower barns but Housekeeping are more than happy to change towels etc.
- We will be increasing the level of cleaning in all communal areas with anti-viral products daily.
- We will be keeping in line with the COVID-19 Cleaning Guidance issued by the Professional Association of Self Caterers (PASC).
- We will be increasing the level of cleaning in the rooms and apartments and communal areas with anti-viral products on departure of all guest.
- There will be glove, sanitiser available but we ask guests to bring their own gloves, face mask and hand sanitiser as well.
- The additional housekeeping may require some adjustment of arrival and departure times which we will confirm with booked guests nearer the time.

## **Your stay with us:**

Lower Barn is set within 2 acres, so there is plenty of space to roam. Our ethos is about giving couples and families time to spend together which is so important, now more than ever.

Our priority at this time is the safety of guests and our team, which means that while some elements of your stay with us will have to change slightly, we know that we can still offer you the Lower barn experience you know and love.

## **Opening Dates:**

Self Catering Opening Date: 12<sup>th</sup> April 2021

Bed and Breakfast Opening Date: 17<sup>th</sup> May 2021

Check-in: 4:30pm

Check-out: 10:30am

## **Facilities and Activities on-site:**

- Nook and Cranny both have private hot tubs.
- Nook has a private sauna
- The main hot tub must be booked in advance

## **Food during your stay:**

The lovely team from Angels in the Kitchen will still be happy to pre-deliver homemade food to your freezer if you are staying in Nook or Cranny. We also offer in-house cooking from £40 per head, under 10 children £15 per head – we only ask that orders are made before your arrival. Details can be found here: [www.angelsinthekitchen.co.uk](http://www.angelsinthekitchen.co.uk) or call Julie on 07808 271325 or 01726 61339.

If you would like in-house cooking call janie 01726844881 or e/mail here [janie@lowerbarns.co.uk](mailto:janie@lowerbarns.co.uk)

To order frozen meals or to discuss any special dietary requirements with the Angels in the Kitchen team please get in touch on 07737074951 or 07976244934 or by email [shop@angelsinthekitchen.co.uk](mailto:shop@angelsinthekitchen.co.uk)

## **Your arrival:**

On arrival please will you call us 01726 844881 and we will come to meet you within car park and show you to your room. If you can not get a signal come to reception. There will be sanitiser to the left of the door. Please us on entering lower Barns .

## **If you feel unwell:**

- You must not travel if you begin to feel unwell, or show COVID symptoms before your holiday.
- If you should become ill during your stay, you will be required to travel home as per Government advice or discuss appropriate measures immediately.

We hope this information is helpful. We'd like to reassure you that we are doing everything we can to ensure your safety and give you the full Lower Barn experience. We will continue to update this

notice with any significant changes as we receive the relevant information, and would like to thank you for your understanding, and for being patient with us during this unprecedented time.

Please do not hesitate to email us at [janie@lowerbarns.co.uk](mailto:janie@lowerbarns.co.uk) or call us on 01726 844881 Mobile 07825270962 with any questions or worries you might have and we will do our utmost to help.

**Rest assured that we are here and doing all we can to make your wedding or holiday the best ever and we are looking forward to sharing Cornwall with you.**