

Covid 19 – Revision of Lower Barnes Rules

Please be aware of the [Government's latest advice on local restrictions](#)

Please read this document thoroughly before entering Lower Barnes.

Upon entering our establishment you are accepting these terms and conditions.

Covid 19 – Revision of Lower Barnes rules to help protect you, ourselves and our future guests. These rules will be constantly reviewed.

We all understand that we live in a very different world to the one we once knew. We all must adapt new behaviour and rules to protect ourselves and each other. We therefore ask you to read this notice to ensure you fully recognise what changes we have made to our business and also your responsibilities to protect yourselves and any other persons

What you can expect from us:

- We have employed a new, more intensive and longer cleaning regime with an additional focus on high touch points, using appropriate chemicals and products (we will also leave windows open during the cleaning regime). We also have increased the frequency of cleaning our public areas and identified "touch points"
- We will use different clothing when handling used and fresh bed linen
- All our detergents and cleaning products are in line with Government Guidance. We have removed a large number of decorative soft furnishings & items from our bedrooms and suites (leaflets, books, toiletry products etc) to prevent the risk virus transmission
- We will keep a social distance from our guests at all times
- We will provide hand cleaning gel outside the main door area and in the Lounge at all times
- We are available 24 hours a day. We live on-site and in case of any emergencies, you can contact us anytime by messaging us on WhatsApp (07795411375) house line 01726 844881
- All food is prepared here in our kitchens on-site and only by ourselves, or specialist caterers for exclusive weddings. We do not have any employees or people coming into our kitchens from outside of our business. All food suppliers will also adhere to our strict hygiene regulations to reduce the risk of contamination
- Tea and Coffee facilities will be provided for each suite and cleaned appropriately
- All apartments and rooms are equipped with dedicated dining. Breakfast will be served within the dining area or to your room between 8.30 - 9.30
- Check-in from 4pm. We will meet you upon arrival and escort you to your room. Room keys will be left in door locks prior to your arrival
- Check-out will be done with social distancing in mind. Payment will be agreed prior to arrival.

What we expect from you:

- If you are experiencing COVID-19 symptoms then government advice is that you do not travel.
- Check-in 4pm Please check in at the agreed time and call us upon arrival where we will greet you. If no-signal please come to Lower Barn reception.
- We expect you to adhere to all social distancing measures when in public areas.

- We ask you to use the alcohol gel provided at the main door when each time you enter the reception at Lower Barn.
- If you or anyone of your party are showing any symptoms of the Coronavirus (repetitive cough, fever, unusual tiredness, sore throat, loss of taste, difficulty breathing) we would ask you or someone in your party to notify us immediately. Messaging us on WhatsApp (07795411375 or 01726 844881) and remain isolated in your room awaiting further instructions
- Any guests or visitors that we deem as not adhering to the new guidelines that all businesses and society have had to adopt to prevent the spread of the virus will be asked to leave the premises immediately
- Check-out 10.30am . Keys to be deposited in the key box located in main house, Lounge table.
- If attending a Wedding Ceremony we ask you to please sanitise your hands before entering Wed shed, Shack, Wedding snug and Party shed. Dispensers are located on the wall out side these buildings.

Guest from areas with local restrictions

Please be aware of the [Government's latest advice on local restrictions](#) - you are responsible for adhering to any restrictions which apply to the [area in which you live](#). if these are such that you must not travel, you will unfortunately need to inform us that you have to cancel your wedding or holiday.