

## Social Distancing and COVID-19 Safety

Firstly, we hope that you have all been keeping safe and well during the lockdown – over the past few months, life has been turned upside down for all of us in ways we never expected. Here at Lower Barns, we have been working very hard behind the scenes to put the right safety measures in place that mean we can welcome you back to Cornwall as soon as the Government allows us to do so.

Nook and Cranny are separate self-contained apartments with their own walled gardens. The Hideaway and the B&B room are set away from the house and has its own private garden. The Hayloft family apartment has its own private entrance. Lower Barn is set within 2 acres, so there is plenty of space to roam. Our ethos is about giving couples and families time to spend together which is so important, now more than ever.

We are in the process of conducting a thorough COVID-19 Risk Assessment which, when completed, will be published on our website. Our priority at this time is the safety of guests and our team, which means that while some elements of your stay with us will have to change slightly, we know that we can still offer you the Lower barn experience you know and love. The additional hygiene and social distancing measures well be introducing are outlined below.

## Opening Date

- We are awaiting confirmation from the Government but we will be ready to open our doors to guests on the 4th July.

## Cleaning Procedures

- We will be increasing the level of cleaning in the rooms and apartments and communal areas with anti-viral products.
- We will be keeping in line with the COVID-19 Cleaning Guidance issued by the Professional Association of Self Caterers (PASC).
- The additional housekeeping may require some adjustment of arrival and departure times which we will confirm with booked guests nearer the time.
- Hand sanitiser will now be situated around the Lower Barn but we would appreciate you bringing your own small bottle of hand sanitiser, to carry at all times.

## Facilities and Activities on Site

- Hot tub availability currently under review. To be confirmed.

## Communal Areas and Equipment

- We will be asking guests to adopt the rules of social distancing, keeping 2 metres away from everyone outside their household.
- We will be asking guests to wash their hands after touching any communal services such as gates, door handles etc.

- We will be asking guests to bring their own gloves, face mask and hand sanitiser.

## Food

The lovely team from Angels in the Kitchen will still be happy to pre-deliver homemade food to your freezer if you are staying in Nook or Cranny. We also offer in-house cooking from £40 per head, children £15 per head – we only ask that orders are made before your arrival. Details can be found here: [www.angelsinthekitchen.co.uk](http://www.angelsinthekitchen.co.uk) or call Julie on 07808 271325 or 01726 61339.

To order frozen meals or to discuss any special dietary requirements with the Angels in the Kitchen team please get in touch on 07737074951 or 07976244934 or by email [shop@angelsinthekitchen.co.uk](mailto:shop@angelsinthekitchen.co.uk)

## Check In

We will be sending you instructions to check yourselves into Lower Barn around one week before arrival, along with the latest advice and guidance for you to get the most out of your stay.

## If You Feel Unwell

- You must not travel if you begin to feel unwell, or show COVID symptoms before your holiday.
- If you should become ill during your stay, you will be required to isolate and travel home as per Government advice.

We hope this information is helpful. We'd like to reassure you that we are doing everything we can to ensure your safety and give you the full Lower Barn experience. We will continue to update this notice with any significant changes as we receive the relevant information, and would like to thank you for your understanding, and for being patient with us during this unprecedented time.

Please do not hesitate to email us at [janie@lowerbarns.co.uk](mailto:janie@lowerbarns.co.uk) with any questions or worries you might have and we will do our utmost to help.

**Rest assured that we are here and doing all we can to make your wedding or holiday the best ever and we are looking forward to sharing Cornwall with you.**

**Best regards,**

**Janie, Mike and Team x**